



Lifetime Limited Warranty

Our gen² Hybrid Steelcase workstations are manufactured by National Office to not only look like new, but perform like new as well. Because of this, our products carry the same Lifetime Limited Warranty as provided by the original manufacturer.

National Office warrants that our gen² Hybrid Steelcase workstations are free from defects in design, materials and workmanship. We will repair or replace, with comparable product, any product, part or component which fails under normal use as a result of such defect. This warranty is valid for as long as the original customer owns and uses the gen² product, regardless of how many shifts each day it is used.

The following are exceptions to the above warranty:

- ✦ Electrical components are warranted for 10 years from date of purchase. Lamps and ballasts are not warranted.
- ✦ High-wear items such as fabrics rated heavy-duty, other covering materials and user-adjustable worksurface mechanisms are warranted for 5 years from date of remanufacture.
- ✦ Fabrics rated general contract are warranted for 3 years of single-shift use from date of remanufacture.

This warranty does not include a customer's own material or equipment applied to our products. This warranty is void if the customer modifies the product, if attachments are made to the product or if the product is not installed or used in accordance with National Office installation and application guidelines.

This warranty is the customer's sole remedy for product defect and no other express or implied warranty is provided. National Office shall not be responsible for consequential or incidental damages arising from any product defect.

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